

The Jamner Taluka Education Society's SHREE SURESHDADA JAIN INSTITUTE OF PHARMACEUTICAL EDUCATION & RESEARCH, JAMNER,-424206 DIST- JALGAON (M.S.) • Approved by PCI, New Delhi & DTE, Mumbai • Affiliated to K.B.C. N.M.U., Jalgaon • Courses avilable :- B.Pharmacy & M. Pharmacy (Pharmaceutics) Ph. : (02580)233478 Fax (02580)233478,

Website. : www.ssjiper.com Email :- ssjiper_jamner@rediffmail.com

Transparent **Mechanism for timely Redressal of student Grievances including Sexual harassment** And **Ragging cases**





Mechanism for timely Redressal of student grievances including sexual harassment and ragging cases

Institute has constituted Grievance Redressal Cell, Internal Complaint Committee, Anti ragging Committee and Anti-discrimination cell. The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases. These cells are implementing the guidelines required as per statutory bodies and meetings are conducted regularly under the different cells.

Grievances Mechanism:

The college has established a process to resolve Students complaints related to Academic matters. The complaints can be submitted through online or offline methods.

Offline Redressal Mechanism:

• Students can also submit their grievances in the suggestion box kept at various places in the campus. Also, there is a suggestion box where the students can express their concerns and give suggestions, academic or otherwise.

• The suggestion box is opened in the presence of committee members, which includes representatives from the student. Any complaints received are then sent to the appropriate committee for further action.

• The grievances are then reported to the Principal and the management representatives and measures for prompt redressal are taken.

• The actions for grievance redressal are taken at the earliest, most appropriately, within a week depending on the nature of complaint





Anti-Discrimination committee

Procedure to file a complaint: A complaint can be registered online or offline mode by students and employees of the institute within a month from the date of the incident.

Redressal of Complaint:

• The Complainant should be called before the committee and the committee should hear both the sides in detail. The committee after hearing has to submit its recommendations to the Disciplinary Authority.

• After taking the necessary actions to address the complaint, the antidiscrimination member will send a response to the complainant along with any pertinent supporting documents, if applicable.

Anti-Ragging committee:

Procedure to file a complaint:

Students and Teaching & non- teaching staffs of the institute can file a complaint within a 30 days period after the incident, using either online or offline channels.

Redressal of Complaint:

• The committee reviews the complaints during their meetings and makes decisions on a case-by-case basis.

• The Anti-Ragging Committee of the Institute shall complete the inquiry and submit its report along with recommendations to the Chairman of the Anti Ragging.

• The Anti-Ragging Committee of the Institute shall complete the inquiry and submit its report along with recommendations to the Chairman of the Anti Ragging Committee of the Institute within fifteen days of the incident.

Internal complaint committee:

Procedure to file a complaint:

Students and Teaching & non- teaching staffs of the institute can file a complaint within a month of the incident, either through online or offline means.

Redressal of Complaint: The committee reviews the complaints during their meetings and makes decisions on a case-by-case basis.





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Declaration

No any type of student grievance regarding sexual harassment

And

Ragging was Cases found during last five years

Year	No. of Grievance Reported	No. of Grievance Redressed	Average time for grievance redressal in number of days
2019-20	0	0	0
2020-21	0	0	0
2021-22	0	0	0
2022-23	0	0	0
2023-24	0	0	0





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Suggestion box to drop complaints

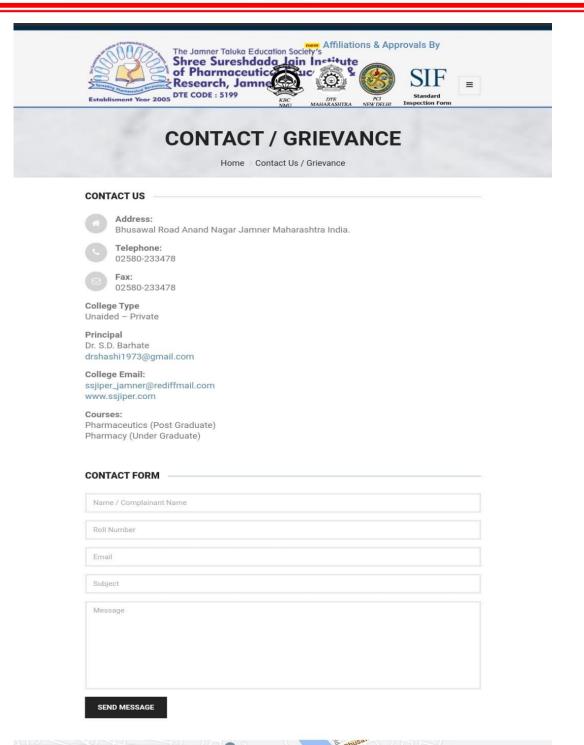




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No Complaints Register

Response - 00

